



marcone
PLUMBING

2024 Marcone Plumbing Return Policy

Returns

All returns or exchanges require a REA form to be requested through MyMarcone.com. Once the REA has been requested, please print and place inside the box with your return material. Returns must be shipped back within 30 days of REA receipt. Items returned without notification or an REA will not be eligible for a refund or exchange and might be rejected upon receipt.

Marcone is not responsible for return shipping costs for non-defective returned product. Customer can return at their own expense or contact customer service for a return label at a fee of \$10.99.

Restocking

Returns eligible for credit **with no restock fee** within **90 days** of invoice date are based on the following conditions:

1. Product was sold to customer by Marcone or an affiliated company.
2. Product was packaged and shipped back safely and intact.
3. New condition, suitable for resale in its undamaged, original packaging, with no secondary markings (e.g. labels, price tags, etc.).
4. Contains all original parts and has not been used, installed, modified or damaged.
5. Special- or custom-order products are non-returnable.

Restocking Charges

0-90 days - 0% restocking fee

Returns Processing

All returns are to be shipped to Marcone at 51 Lacrue Ave, Glen Mills, PA 19342. Product credit returns will be processed within ten business days of receipt.

PLUMBMASTER® WOLVERINEBRASS®

800.523.5130

customerservice@plumbmaster.com

returns@plumbmaster.com

SPEAKMAN®

800.537.2107

customerservice@speakman.com

returns@speakman.com